

2018 Objectives and Targets

| Goal | Objective | Target | Actions | Responsible Party | Strategic Plan Focus | Significant Aspect | Status | Method of Measure | Comments |
|---|---|--|---|-------------------------------------|---|--|--------|-------------------------------------|----------|
| Improve communications with internal and external interested parties | Develop safety awareness survey for DPU improvement | Achieve 50% staff participation by June 30, 2018; develop multiple distribution methods; communicate results to management by 12/31/2018 | Develop survey; encourage participation thru email; track results; develop multiple distribution methods; communicate results to management by 12/31/18 | Staff Support | Organizational Optimization; Stakeholder Outreach; SWOT | Communication | | Survey monkey | |
| Conitnue to meet & exceed Regulatory Compliance | Develop formal program for field and facility inspections | Complete 8 facility inspections and 12 field inspections per quarter in 2018 | Develop process; write DOP; track inspections; train coordinators | Safety Coordinators | Operational Optimization; Stakeholder Outreach | Staffing Training Communication | | Inspection Safety Reports Program | |
| Produce and deliver quality products and services | Increase safety training events for CIP Division | Improve monthly safety training attendance by 25% over 2017 by 12-31-18 | Create safety training related to job; train staff; track attendance | Safety Coordinators & Staff Support | Employee & Leadership Development | Staffing Training Communication | | Intelex Recordkeeping database | |
| | Pursue third party accreditation/certification for safety program | Develop 15% of the certification program by 12/31/2018. | Determine certification to pursue; develop process and timeline; train staff | Quality Assurance Manager | Employee & Leadership Development SWOT Operational Optimization | Staffing Technology | | Tracking progress of implementation | |
| Improve environmental stewardship | Review and develop lockout/tagout program at Plant Facilities | Audit at least 50% of the logout/tagout program by year end 2018 | Develop audit schedule; audit 3 by 6/30; audit 3 by 12/31; track audits | Safety Coordinators | Operational Optimization | Staffing Training Communication Technology | | Inspection Program | |
| Provide a safe working environment for employees | Reduce preventable incidents | Reduce the preventable incidents in 2018 by 10% over 2017 levels by 12-31-18 | Related trainings; inspections; audits | Safety Coordinators & Staff Support | Stakeholder Outreach; Customer Service SWOT | Training Communication | | Intelex Incident Reports & KPI | |